



Dairy Farmers' Conference Better Together

8 - 10 March 2023

coles

Frequently Asked Questions

Who is paying for the costs associated with the conference?

Coles will cover the accommodation fee per night with the details specified on the booking confirmation. Airfares, return group bus transfer expenses from Tullamarine Airport, Melbourne to the Crown Complex and parking for those driving will also be covered by Coles. Breakfast, morning tea, afternoon tea and dinner are included for the duration of the conference starting from 6.30pm Wednesday 8 March until Friday 10 March at 12pm. All incidental expenses, including those of a mini bar or otherwise charged to a room are the responsibility of the delegate registering.

How many people per farm can attend the conference?

Two registrations are available per Coles Milk Purchase Agreement, with an additional two registrations available for additional dairy licences listed on the Milk Purchase Agreement.

If there is more than 2 people from our farm that would like to attend the conference, can I request more tickets (persons to attend)?

If you have additional people on your farm wanting to attend, you can express your interest on the registration form for up to 2 additional people by including their name, and their role in the business. Once registrations close on Friday 3 February, we'll evaluate total numbers against our event capacity and determine whether there is an opportunity for additional people to attend. Guidance will then be given to those who have expressed interest.

If there is more than 2 people from our farm that would like to attend the conference, can I pay for them to attend?

As per the outline in the question above, after Friday 3 February, an assessment will be made based on capacity as to whether additional people will be able to attend, and guidance will be given to those who have expressed interest.

When do registrations for the conference close?

Registrations close on Friday 3 February 2023.

If I want to stay for additional days prior or following the conference, am I able to get flights booked on different days to accommodate that?

If you would like to extend your stay pre or post the conference, FCM Meetings & Events can assist with changing your flights to match your preferred travel dates/times. All extension flights and costs will be communicated to you and will not be confirmed until your written approval has been received. Note: Any additional airfare above the group flight cost will be at your own expense.

I need to change who is attending the conference from our farm business. What do I do?

Contact FCM Meetings & Events on dairyfarmers@fcmtravel.com.au. The person who is now attending will need to fill in a registration form to capture their details. Changes of names can be done up until 3 days before the flight is set to depart.

If I need to change my flight, who covers that cost and who do I contact to make the change?

We understand that unavoidable things can occur and you may need to change your flight. Please contact FCM Meetings & Events on dairyfarmers@fcmtravel.com.au to request a change to your flight. They will be able to outline whether the change can be made and if there will be a cost associated.

We need to cancel the registrations for both attendees from our farm. What do we do?

Please contact FCM Meetings & Events on dairyfarmers@fcmtravel.com.au and notify them of the changes as soon as possible.

What is the dress code for the conference?

The dress code for the conference and the social functions is smart casual. You can read the Crown's Dress Standards here: [View Crown's Dress Standards - Crown Melbourne](#)

What do I do if I have dietary requirements?

In the online registration through FCM Meetings & Events, please outline your dietary requirements here. These will be passed onto the venue for the entire conference.

What is the hotel room sleeping arrangement?

1 hotel room per farm has been allocated for the conference. Rooms with a queen bed are the standard rooms provided. If you are happy to share a queen size bed, please only specify the name of the person you are sharing with in your registration.

If you are happy to share a room but would like two single beds instead of a queen bed, please outline this in the "Special Requirements" section.

If you require a separate room to the person from your farm, please outline this on the registration form under "Special Requirements". Our best efforts will be given to accommodating everyone's needs.

If I am driving to the conference, where do I park?

Directions will be provided to those requiring parking at Crown in your itinerary and travel confirmation. All parking costs will be covered by Coles.

Who do I contact with enquiries with regards to conference?

If you have any further questions regarding the conference, you can contact Felicity Doolan on felicity.doolan@milkdepartment.com.au or 0411 405 529 or Sarah Thompson on sarah.thompson@milkdepartment.com.au or 0418 884 621.

For questions regarding travel, airfares, logistics and accommodation please contact FCM Meetings & Events on dairyfarmers@fcmtravel.com.au or call (03) 9192 7688.